

STEPS TO PROCESS YOUR HEALTH CLAIM

A. CASHLESS PAYMENT IN HOSPITAL NETWORK



1 Go to Allianz Insurance Laos hospital network and show health insurance card

2 Hospital check health insurance i system



3 Receive treatment and get discharge from hospital (if the treatment cost is higher than cover plan, then pay for the extra)

4 Allianz Insurance Laos settle your claim and pay for hospital



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B. REIMBURSEMENT IN NON HOSPITAL NETWORK



1 Go to hospital and receive treatment.

2 Pay for the treatment cost to hospital.



3 Bring all the bills and necessary documents along with filled claim form to Allianz Insurance Laos.

Need documents :

1. Original doctor's certificate
2. Diagnostics.
3. Hospital release certificate.
4. ID card, passport or family registration book.
5. Other documents concerning the treatment.

4 Allianz Insurance Laos will settle your claim and reimburse the cost to you by cash or bank transfer.

