



Join us! Let's care for tomorrow.

ALLIANZ INSURANCE LAOS

Motor Claims Expert



Location
Vientiane, Laos



Job level
Graduate

About Company

Allianz Insurance Laos is one of the most trusted insurance in Laos, established since 1990. Caring for our employees, their ambitions, dreams and challenges, is what makes us a unique employer. Together we can build an environment where everyone feels empowered and has the confidence to explore, to grow and to shape a better future for our customers and the world around us. Join us. Let's care for tomorrow.

Key responsibilities/What you do

Motor Claims Expert is responsible for researching and investigating the facts involved in a car accident and negotiating the settlement of the claim on behalf of and to the interest of the company and customer. Motor Claims Expert entails working with customers or claimants to arrange vehicle inspection, repair methodology, and provide quick and efficient solutions to the various cases that are presented on a daily basis, and ensuring that the repair quality is consistent and adhere to the policy terms and condition.

- Investigate and identify damages of the accidental vehicles for all motor claims from both Vientiane and provinces;
- Provide technical comments to Claim Admin base on technical terms;
- Check the quality of reparation and ensure that all procedures are done accordingly to the motor technical engineering.
- Deal with over coverage claims and conduct meeting with concerning party to settle the case under supervision of Claim Admin Leader;
- Travel to and follow-up with the concerning garages as per assignment of Claim Admin Leader (if any);
- Assist P&C Expert on the verifying P&C damages;
- Prepare Report to HoD, and CEO on Large Loss Claims;

- Survey and source the special spare part where not available in normal market.
- Participate & perform tasks to facilitate the establishment of AGL Garage Project Networks
- Perform other tasks as advised by HoD.

Key requirements/What you bring

- Diploma or Bachelor in mechanic or related fields or proven working experience in the area.
- Good communication skill & English proficiency.
- At least 3 years of experience in automobile repair works, insurance industry, or any other related field.
- Ability to multitask, as an auto insurance claims adjuster is expected to handle several ongoing cases simultaneously
- Well-developed self-management and organization skills to maintain composure and execute tasks effectively even under pressure
- Adequate knowledge of insurance regulations, policies, or guidelines

Key benefits/What we offer

We at Allianz Insurance Laos offer a flexible working hour, an out of work activities, a positive learning and growing environment to support your professional career and personal development.

We also believe in a diverse and inclusive workforce and are proud to be an equal opportunity employer. We encourage you to bring your whole self to work, no matter where you are from, what you look like, who you love or what you believe in.

Apply now

Submit your CV, fill out the application form and send to recruitment@agl-allianz.com Tel: (21) 215903, Ext: 218

→ WWW.AZLAOS.COM/EN_LA/CAREER.HTML

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