

Annex to the Motor Insurance Policy of Allianz Insurance Laos Co. Ltd (Insurer)

Conditions

1. Claims

- (1) You shall inform by calling us on our helpline number indicated in the certificate of insurance forthwith in the event of an accident or loss. You shall forward every letter, claim, writ or summons to us immediately on receipt by you.

You shall also immediately inform us about any impending prosecution in respect of any accident or loss involving your vehicle. You shall also give immediate notice to the Police about theft of your vehicle or any other criminal act involving your vehicle and co-operate with us in order to get the offender convicted.

- (2) In the event of an accident you shall not dismantle any part of the vehicle or start any repair without our prior written approval.

- (3) (a) You shall not offer, promise, make payment or admit liability without our prior written approval. We shall at our own option take over and conduct in your name the defense or settlement of any claim or prosecute in your name in respect of any claim. We shall have full discretion in the conduct of such proceedings or in the settlement of any claim and you shall give all the information and the assistance we need.

(b) We may pay our liability in full under any 3rd party property claims to you at any time after the happening of any event giving rise to such claim and opt out from the conduct of any defense, settlement or proceedings. Further we shall not be responsible for any damage alleged to have been caused to you in consequence of any alleged action or omission on our part in connection with such defense, settlement or proceedings or due to our opting out of such conduct or for any cost or expenses incurred by you or any other claimant.

(c) Our maximum liability for passengers of third-party vehicle will be limited to the registered seating capacity of the third-party vehicle.

(d) You shall co-operate and assist us or our authorized representatives in any fact-finding exercise being carried out in the event of a claim.

(e) You shall fulfill all the requirements in relation to your claim, carry out the repairs and produce the vehicle for after repair inspection within ninety (90) days from the date of accident or loss. Any extension to the above shall be considered upon your written request subject to our written consent.



- (4) We may repair, reinstate or replace your vehicle mentioned in the schedule or its accessories or spare parts or may pay in cash in the event of an accident or loss. Our liability at the time of such accident or loss is limited to the actual value of the vehicle or its damaged or lost parts or accessories and the reasonable cost of fitting but shall not exceed either your sum insured or the market value of the vehicle at the time of such accident or loss whichever is lower. In the event of no spare parts or accessories available in Laos, subject to the above, we will pay (applicable to own damage and third-party damage);
- (a) I. The price quoted in the latest catalogue or price list issued by the manufacturer or his local agents, subject to a percentage of such price to be borne by you as specified in the appendix given in the policy.
- II. If no catalogue or price list available, price lists obtained from the manufacturer's Works inclusive of reasonable transport cost (other than by air) and import duty.
- (b) Reasonable cost of fitting of such spare parts or accessories to the vehicle.
- (5) We will pay 50% of total replacement cost of CV joint, boot covers, brake pads and liners, sensors, clutch and pressure plates, master pumps, repair kits (brake & clutch), oil, gases, filters, gaskets, belts, brake washers, O-rings, oil seals, other packing, rubber items and other consumable items.
- (6) You and your authorized driver at the time of an accident or loss involving your vehicle shall report such accident or loss to the nearest Police Station as per the Provisions of the country's Motor Traffic Act.

2. Condition of average (for OD policies only)

If the market value of your vehicle is greater than your sum insured at the time of the accident or loss, your claim shall be reduced by a ratable proportion. If you have more than one vehicle, each vehicle is separately subject to this condition. Market value of a vehicle means the value of a vehicle of similar make, model, age and condition.

3. Reasonable precautions, proper maintenance & minimizing losses

You shall take all reasonable precautions to safeguard your vehicle from giving rise to any possible loss or damage and maintain your vehicle in efficient and roadworthy condition. We shall have free and full access to examine your vehicle, your drivers and employees at any time. In the event of any accident or breakdown you shall not leave your vehicle unattended and shall take



precautions to prevent any further loss or damage. If your vehicle is driven before the necessary repairs are done, we shall not be liable for any further loss or damage to your vehicle or such damage or loss arising involving your vehicle.

4. Change or modification

You shall immediately inform us of any change, modification or inclusion of any special feature to your vehicle which materially affects our liability and upon consideration, we shall be entitled to impose any further terms, conditions and exceptions.

5. Fraudulent claims

You shall forfeit all the benefits of your policy, if your claim is in any respect fraudulent or if you or anyone on your behalf use any fraudulent means, devices or documents to obtain any benefit under your policy or if you or anyone with your connivance, act willfully to cause any loss or damage or if any false declaration or statement is made in support of any claim.

Refer below appendix for contribution table;



Appendix

DEPRECIATION APPLICABLE FOR ALL VEHICLES OTHER THAN MOTOR CYCLES AND THREE WHEELERS
 When damaged parts are replaced with brand new parts.

Age of the vehicle	All body parts, glasses and factory fitted fixtures		Mechanical, Electrical and Electronic components	
	Dealer/Agent's Part	OEM* Part	Dealer/Agent's Part	OEM* Part
Less than 1 year	0%	0%	0%	0%
Over 1 year	5%	0%	10%	0%
Over 2 year	10%	0%	20%	0%
Over 3 year	15%	0%	30%	0%
Over 4 year	20%	0%	40%	10%
Over 5 year	25%	10%	50%	15%
Over 6 year	30%	15%	60%	20%
Over 7 year	40%	20%	70%	25%
Over 8 year	50%	25%	80%	30%
Over 9 year	60%	30%	80%	40%
Over 10 year	70%	35%	80%	50%

*OEM – Original Equipment Manufacturer

DEPRECIATION APPLICABLE TO THREE-WHEELERS & MOTOR BIKES When damaged parts are replaced with brand new parts

Age of Vehicle	All body parts, glasses & factory fitted fixtures	Mechanical, Electrical and Electronic
Less than 1 year	0%	0%
Over 1 year	10%	15%
Over 2 year	15%	20%
Over 3 year	20%	30%
Over 4 year	25%	40%
Over 5 year	30%	50%
Over 6 year	35%	60%
Over 7 to 10 year	40%	70%
Over 11 to 15 year	50%	80%
Over 15 to 20 year	60%	80%
Over 20 year	75%	80%

Depreciation on consumables: 50% irrespective of year of manufacture

Consumables: CV joints, boot covers, brake pads and liners, sensors, clutch and pressure plates, master pumps, repair kits (brake & clutch), oil, coolant, gases, filters, gaskets, belts, brake washers, O-rings, oil seals, other packing and rubber items including tires



[Handwritten signature]
 Guy APOVY
 CEO